

Homelessness Response Community Survey: Business Community

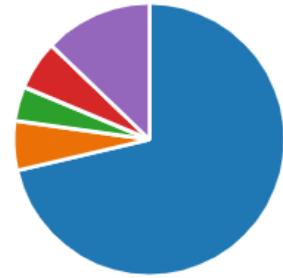
171
Responses

20:00
Average time to complete

Closed
Status

1. Where is your business located?

●	Downtown	122
●	East Aberdeen	10
●	Industrial Port Dock Area	7
●	South Aberdeen	10
●	Other	22



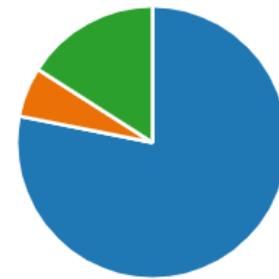
2. How many employees does your business have?

●	0-5	78
●	5-20	64
●	21-75	12
●	75+	16



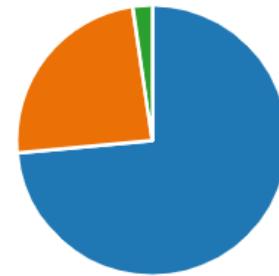
3. In the last 12 months, have you seen an increase or decrease in the number of homeless persons in/around your business?

●	Increase	132
●	Decrease	10
●	No Change	27



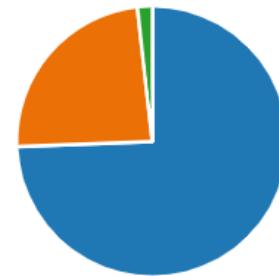
4. Have you experienced customer/client complaints related to homelessness in the past 12 months?

●	Yes	125
●	No	41
●	Not Sure	4



5. Have you experienced staff complaints about homelessness at your business in the past 12 months?

●	Yes	125
●	No	40
●	Not Sure	3



6. Have you felt safe operating your business in Aberdeen?

●	Yes	53
●	No	94
●	Unsure	23



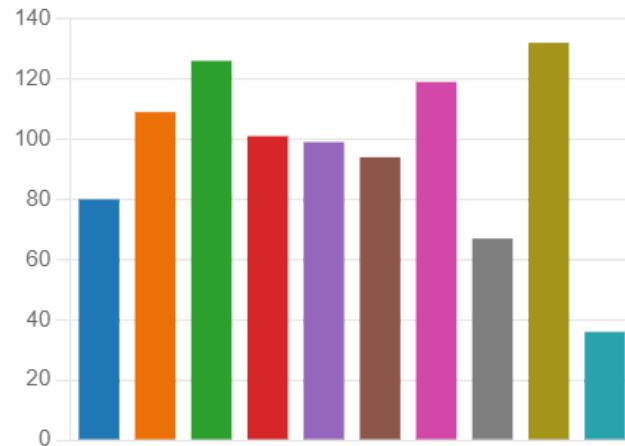
7. Has your business seen a loss of revenue due to homelessness?

Yes	68
No	62
Not Sure	38



8. In the past 12 months, has your business experienced any of these problems associated with homelessness? (Check all that apply)

Theft	80
Destruction of property	109
Needles or other hazardous was...	126
Lewd and indecent behavior	101
Human waste at or near busines...	99
Harassment of me, staff and/or ...	94
People trespassing or sleeping a...	119
Graffiti	67
Trash Concerns	132
Other	36



9. If your business suffered vandalism or theft, please estimate the cost to repair or replace. If you filed an insurance claim, please estimate the amount of the claim and your deductible.

- Cost to repair or replace:
- Cost of claim filed:
- Cost of deductible paid:

89
Responses

Latest Responses
"a. Stolen property from a parked car and car vandalized b. \$1,500"

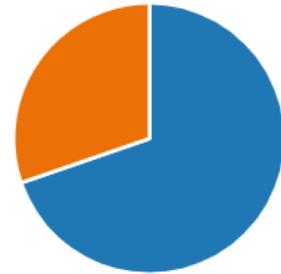
10. Have you considered moving your business from Aberdeen due to homelessness or any of the reasons listed above?

● Yes	56
● No	109



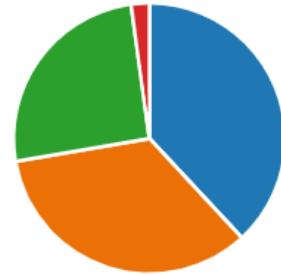
11. Have you had to call the police due to homelessness disruptions?

● Yes	115
● No	50



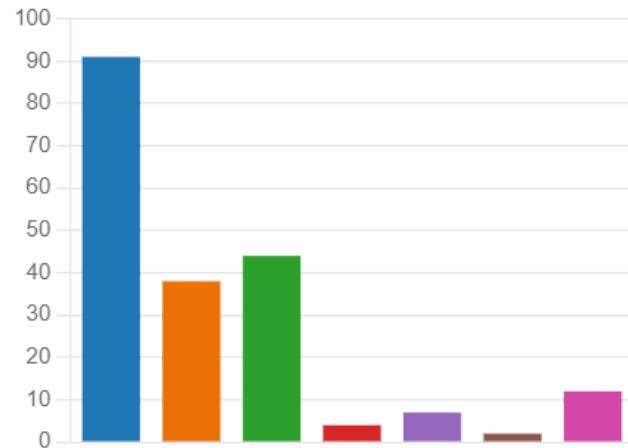
12. If you called the police, what was the response? Please check all that apply:

- The dispatcher took down my in... 88
- Officers arrived in a timeline ma... 79
- Officers resolved the concern. 59
- Other city staff or elected officia... 5



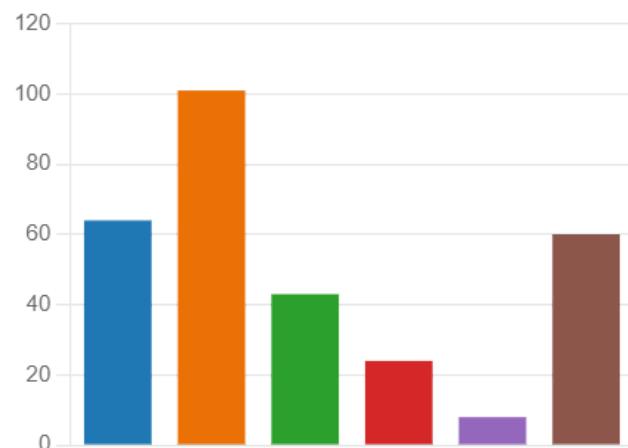
13. Which of these best describes you?

Business Owner	91
Manager	38
Staff	44
Builder/Developer	4
Non-Profit	7
Government	2
Other	12



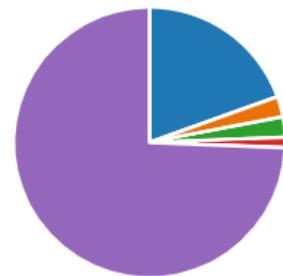
14. Which groups/organizations do you feel are responsible for addressing homelessness?

Community	64
Government	101
Non-profit organizations	43
Business Community	24
I don't know	8
All of the Above	60

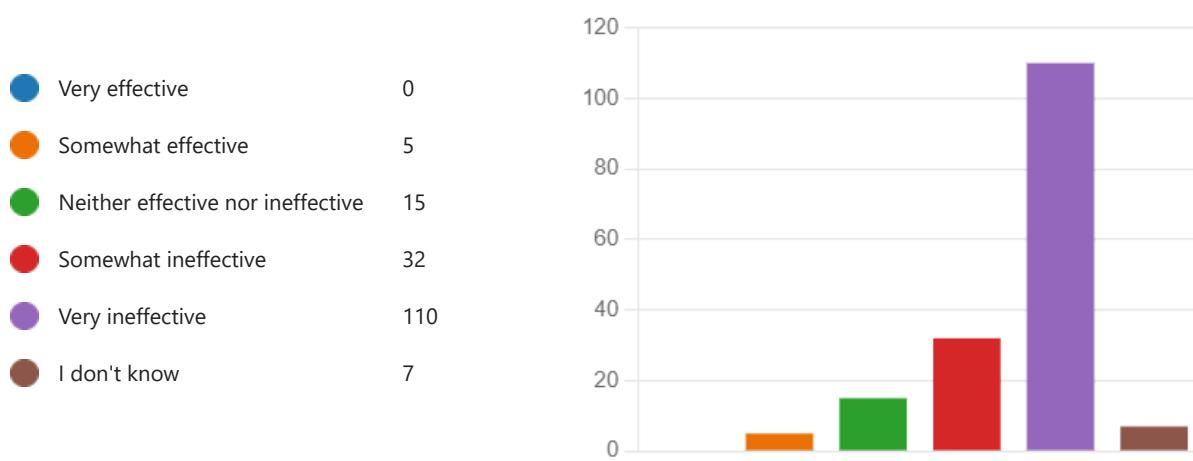


15. Which level of government should addressing homelessness?

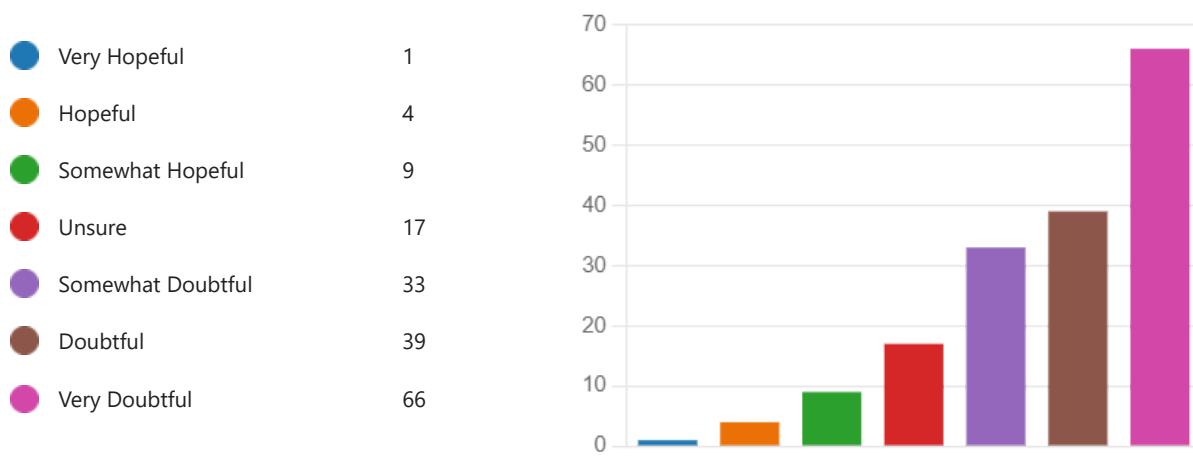
City	32
County	4
State	4
Federal	2
All of the Above	122



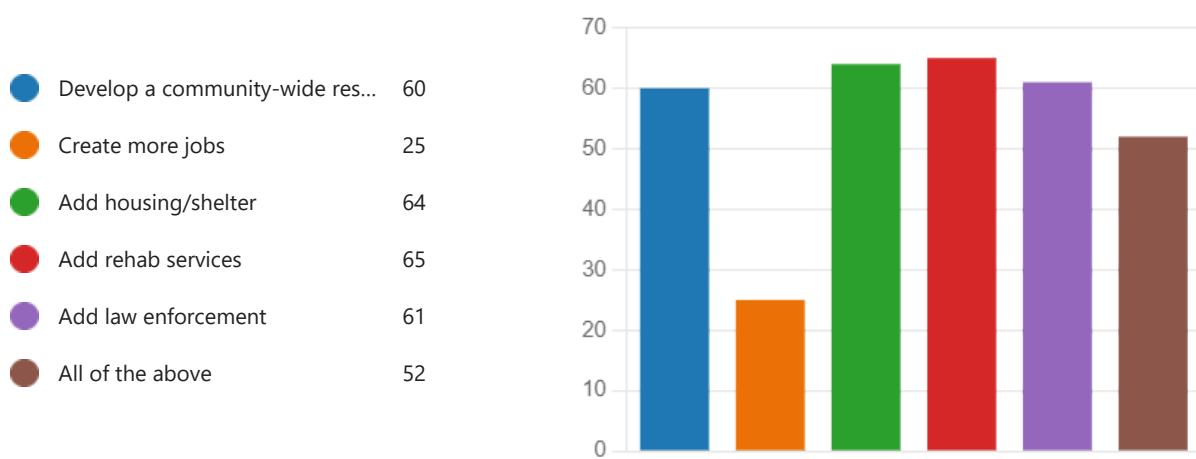
16. How effective do you think that City of Aberdeen has been in addressing the challenges of homelessness?



17. How do you feel when it comes to the ability of political and civic leaders to adequately address the problem of homelessness?



18. Homelessness is both a local and a national crisis. What would you propose as a solution for our local community?



19. Please rank what you believe is the greatest contributing factor that leads to homelessness.

#1 #2 #3 #4 #5

Mental Health



Substance Abuse



Family Violence / Unstable Home Life



Falling on Hard Times



Lack of Available Permanent Housing



100%

0%

100%

20. Which of the following proposals do you believe is a better use of existing funds for dealing with homelessness?

- Concentrate on building long-te... 10
- Focus on building emergency, s... 13
- Both of these 73
- Neither of these 58
- Not sure 16



21. In dealing with homelessness, officials face a tradeoff--short-term policies, such as renting temporary shelter for homeless people, are faster and cost less initially, but there are yearly fixed costs. Long-term policies, such as permanent housing, take much longer and cost more up front, but hold out the hope of a permanent solution that might save money in the long run.

In dealing with the problem of homelessness, which of those do you believe officials should prioritize--short term policies or long-term policies?

- Short-term policies 11
- Long-term policies 26
- Both 90
- Neither 32
- Not Sure 11



22. Please indicate whether you strongly support, somewhat support, somewhat oppose or strongly oppose the following solutions:

■ Strongly Support ■ Somewhat Support ■ Neither Support or Oppose ■ Somewhat Oppose
■ Strongly Oppose

Speed up development of temporary housing, such as emergency shelters and placement of tiny homes on...



Allow for higher density housing, like apartment buildings to be built in commercial and residential...



Provide safe overnight parking areas to allow people to live out of their cars or campers while seeking...



Provide money to help renters avoid eviction from their apartments.



Create policies, ordinances, codes that limit Airbnb/VRBOs until the housing crisis is resolved.



100%

0%

100%

23. Here are some statements that have been made recently about homelessness and homeless individuals. For each one, please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement.

■ Strong Agree ■ Somewhat Agree ■ Neither Agree/Disagree ■ Somewhat Disagree ■ Strongly Disagree

Mental illness and substance abuse are underlying causes of homelessness. We should expand treatment...



Homeless individuals need shelter and medical attention now. We should focus on getting them a...



We need to respond to the homeless crisis as we would a natural disaster. In this case this means...



In addition to the public sector, the private sector--such as non-profits and businesses--should also be...



Law enforcement should be more involved in helping clean up our streets in order to address the health...



We can't allow homeless people to degrade residential neighborhoods or block access to offices...



As long as we don't have enough homes or shelters to house everyone, homeless people have the right to...



100%

0%

100%

24. Please provide your definition of a safe neighborhood?

135
Responses

Latest Responses

"Does not decrease property values - no trash around vehicles and pr...

"An environment where people take responsibility for the upkeep of th...

25. Any other comments?

97
Responses

Latest Responses

"Homelessness is choice. It is the results of poor choices. Upstanding ci...

"If the homeless must be allowed to live free they should form a com...
